

**At BCCFH, we are committed to your health and well-being by providing quality and compassionate care.**

We are set up to provide specialized care to patients with COVID-19 disease. We want to make your recovery as comfortable as possible. We are privileged to be a part of your journey to recovery.

## How are we keeping you safe?

### Our Care Team

Our team includes expert physicians, nurses, advanced practitioners, and social workers from Johns Hopkins Medicine and University of Maryland Medical Center.

### Masks and Protective Equipment

We use special protective equipment for your safety and protect others. This may include gowns, gloves, masks and face shields. This does not impede our ability to communicate or provide care to you.

### Cleaning

We frequently clean and disinfect surfaces throughout the hospital. We also clean patient rooms thoroughly between patients.

## Patient Testimonials

**"WOW!!!"** This facility has superseded my expectations. Every member of the staff has blessed me in an amazing way. I felt extremely honored to receive care and to be made felt a genuine and sincere part of care"

"My stay was exceptional. The staff was super wonderful. **My care was exceptional.** I love each and every one. The best staff to care for me. Everyone was great"

"I would like to take this time to say THANK YOU [for] the wonderful care and respect that I received ... Everyone had a job to do and they did it with lots of love and compassion... **I am blessed because I had the commitment of the whole team working together to make me well and live another day...** Keep up the good work."



**Providers: To arrange transfer, call  
Maryland Expresscare  
410-382-1234**



# BCCFH

Baltimore Convention Center Field Hospital



**One  
Team.**

**One  
Fight.**



## Stay Connected with your Loved Ones

**For the safety of our patients and staff, no visitors are permitted at this time.**

We recognize that it is important to stay connected with family and friends. There is free WiFi available at the hospital. You can use tools such as FaceTime, Google Hangouts or Skype on your personal cell phone, tablet or laptop.

We can also provide you with phones and tablets to help you stay connected with your loved ones. Our staff would be happy to connect with your loved ones and update them on your progress.



## Food and Nutrition

Pre-packaged meal options are delivered 3 times/day and snacks are available on request. At the current time, we do not have a kitchen on site to prepare specific meals.

## Transition to the community

We will work closely with you and your loved ones to transition you to the community from the hospital. You may be discharged home, to an assisted living facility or to a rehabilitation center based on your needs. We will make sure you have medications and appointments set up with your outpatient providers at the time of discharge.

## Our Services

We will work with care teams from the hospital to provide you a seamless transition to BCCFH.

**Our services include but are not limited to:**

### FDA approved COVID-19 specific therapies

#### 24x7 on site:

- Coverage by Physicians, Providers & Nursing
- Inpatient pharmacy and pharmacists
- Emergency team with ambulance on site
- Language translation services

#### 7 days a week on site

- Blood testing and imaging capability
- Physical and Occupational Therapy
- Social Workers



## Field Hospital Space

**We are a 250-bed hospital set up over 123,000\*\* sq feet at the Baltimore Convention Center. You would be assigned your own personal space with bed, table, chair, reading light and a locker to store your valuables.**

## Frequently Asked Questions

### What to expect at the field hospital?

You will meet a nurse and physician on arrival from the hospital. They will discuss your medical history, medications and formulate a plan of care with you. You will be assigned a personal space with bed, recliner, table, chair, reading light and a locker to store your valuables. The bathrooms are shared. We encourage you to walk around the hospital.

### Can I smoke at the field hospital?

Like all other hospitals in the state of Maryland, we are a non-smoking facility. We encourage you to quit smoking and our healthcare team would be happy to assist you in achieving this goal during your stay.

### What can I bring with me?

You can bring some personal items with you, like clothes, cell phones etc. You can store your valuables in the safe under lock and key (provided) in your personal cubicle. If you need personal items during your stay, we can provide you with them. Our staff can work with your family or friends to arrange drop off of limited personal items at the field hospital.

### Can I have food delivered to me by family or others?

For your safety, safety of our community and care team outside food is not allowed at the hospital for anyone including the staff.